

# Hospice of Humboldt Continues to Provide Heartfelt Care During the Coronavirus (COVID-19) Public Health Crisis

To keep our staff, patients, and community safe, Hospice of Humboldt is working diligently to ensure that we follow the most current guidelines and safety precautions set forth by the World Health Organization, Center for Disease Control and Prevention (CDC), and Humboldt County Public Health.

## HOSPICE HOME CARE

Our home care teams continue to provide hospice services 24 hours a day, 7 days a week. We are still taking referrals, admitting patients, and providing interdisciplinary services. We have established the ability for our clinicians to work remotely as much as possible. Screening of patients and families occurs prior to every home visit and phone check-ins are substituted for face-to-face visits when appropriate. Our staff is following COVID-19 infection prevention practices recommended by the CDC and Public Health and they are educating patients and their caregivers how to protect themselves and reduce the spread of this virus within our community.

## IDA EMMERSON HOSPICE HOUSE

The Ida Emmerson Hospice House remains open, providing around the clock care for our patients. Our staff is following COVID-19 infection prevention practices recommended by the CDC and Public Health. Currently visitors are not allowed without pre-approval. If approved, all visitors are screened before entry to the Hospice House and there is a limit of **two** visitors per patient. For more information about visitation guidelines, call the Hospice House Administrator at 707-267-9800.

## GRIEF SUPPORT SERVICES

We are providing one-on-one grief counseling by phone or electronic format to both hospice patients and their families and to community members who have suffered the loss of a loved one. Our face-to-face counseling is currently on hold. Community grief support groups are available via Zoom. Call 707-267-9801 for more information – press “0” when prompted.

## VOLUNTEER SERVICES

While in-home volunteer visitation is still on hold, our vaccinated volunteers are now visiting patients at the Hospice House. New volunteer training is online and includes COVID-19 Safety and Awareness. Patient Care Volunteers are continuing to offer companionship calls and helping with shopping for patients and families. Grief Support Volunteers facilitate community grief support groups via zoom and continue to make check-in calls to known community group support attendees. For more information on current volunteer opportunities please call the Volunteer Coordinator, Dennice Stone, at 707-267-9813

## THE HOSPICE SHOP

Our retail resale shop located at 575 H Street in Arcata has safety modifications in place certified by the Humboldt County Emergency Operations Center. We are now open Monday through Saturday and accepting donations Monday through Thursday 12:00 p.m. to 2:00 p.m. Call 707-826-2545 for more information.

## EVENTS

All community events, workshops, and gatherings are postponed.

Hospice of Humboldt is proud to be part of this community, working together during this challenging time.

We are grateful for the continued community support; donations made during times like this help us continue to provide the essential care that is needed in our community. Donations can be made on our website [www.hospiceofhumboldt.org](http://www.hospiceofhumboldt.org), by phone 707-445-8443, or mailed to 3327 Timber Fall Ct Eureka, CA, 95503.

**If you have questions about Hospice services or know someone who may need Hospice care, please call 707-445-8443.**