

## **Hospice of Humboldt Continues to Provide Heartfelt Care**

### **During the Coronavirus (COVID-19) Public Health Crisis**

Here at Hospice of Humboldt, we are working closely with the Department of Health and Human Services Emergency Response team to plan for meeting the needs of our entire community. We are also working diligently to ensure that we follow the most current guidelines and safety precautions set forth by the World Health Organization, Center for Disease Control and Prevention (CDC), and Humboldt County Public Health to keep our staff, patients, and community safe.

Below are some temporary adjustments that have been made to our services and programs:

#### **HOSPICE HOME CARE**

Our home care teams continue to provide hospice services 24 hours a day, 7 days a week. We are still taking referrals, admitting patients, and providing interdisciplinary services. We have established the ability for our clinicians to work remotely as much as possible. Screening of patients and families occurs prior to every home visit and phone check-ins are substituted for face-to-face visits when appropriate. Our staff is following COVID-19 infection prevention practices recommended by the CDC and Public Health and they are educating patients and their caregivers how to protect themselves and reduce the spread of this virus within our community.

#### **IDA EMMERSON HOSPICE HOUSE**

The Ida Emmerson Hospice House remains open, providing around the clock care for our patients. All visitors are screened before entry to the Hospice House. Our staff is following COVID-19 infection prevention practices recommended by the CDC and Public Health. There is a limit of 2 visitors per patient at all times.

#### **GRIEF SUPPORT SERVICES**

We are providing one-on-one grief counseling by phone or electronic format to both hospice patients and their families and to community members who have suffered the loss of a loved one. Our face-to-face counseling is currently on hold. We are now offering community grief support groups via Zoom. Call 707-267-9801 for more information – press “0” when prompted.

#### **VOLUNTEER SERVICES**

Our volunteers are currently not coming into the office or visiting patients. All new volunteer orientations have been put on hold. Patient Care Volunteers are offering companionship calls to patients and families. Grief Support Volunteers are making check-in calls to known community group support attendees. We will continue to try to identify ways our volunteers can support the work of Hospice remotely.

#### **THE HOSPICE SHOP**

Our retail resale shop reopened on June 1, 2020 with safety modifications certified by the Humboldt County Emergency Operations Center. We hope to expand our hours soon. We are excited to welcome everyone safely back to the shop located at 575 H Street in Arcata! Call (707) 826-2545 for more information.

#### **EVENTS**

All community events, workshops, and gatherings are postponed.

Hospice of Humboldt is proud to be part of this community, working together during this challenging time, each doing our part to flatten the curve. Together we will get through this.

We are grateful for the continued community support; donations made during times like this help us continue to provide the essential care that is needed in our community. Donations can be made on our website [www.hospiceofhumboldt.org](http://www.hospiceofhumboldt.org), by phone (707) 445-8443, or mailed to 3327 Timber Fall Ct Eureka, CA, 95503.

We will continue to provide community updates on this website and our Facebook page. If you have questions about Hospice services or know someone who may need Hospice care, please call (707) 445-8443.